

## AIS Environmental Policy

### Introduction

AIS Group is committed to minimizing negative impacts from our business and operations, as well as our value chain. We also see positive potential of our digital services that can help enable our value chain and customers to move forward to green and sustainable economy.

Therefore, we aim to make a contribution to the Sustainable Development Goals (SDGs), the Paris Climate Agreement, Thailand's National Strategy on eco-friendly development and growth, and related guidance by developing our environmental policy under which we commit to protect the environment, manage risks and opportunities from the climate change, and promote digital innovation to enable our customers and business partners to consume and conduct businesses in greener and more sustainable manners.

### Policy Objective

- Minimize the negative impact of our operation on the environment and the natural resources.
- Continuously improve the operational eco-efficiency wherever reasonably practicable.
- Assess and manage environmental and climate-related risks as well as comply with the environmental standard or requirements.
- Conserve the environment and protect our planet.
- Promote digital solutions that enable people and businesses to address environmental challenges.

### Policy Scope

This Policy shall be applied to AIS business operations, its subsidiaries, and the business value chain e.g. suppliers, contractors, business partners, and joint ventures.

### Roles and Responsibilities

- The **Sustainable Development Committee (SDC)**, under the delegation of the Board of Directors, has the role to endorse and oversee this Policy to ensure its effective implementation.
- **The Management** has the role to set strategic directions, communicate this policy to all stakeholders, provide necessary resources and supports to ensure the effective implementation of this policy, as well as monitor the environmental performance for further improvement.
- **The Environmental Committee (EC)** assesses the potential impact of the activities throughout the life cycle and determines control measures or mitigations to reduce the impact of the activities. The EC is responsible for aligning working procedures with the strategic directions and the environmental policy, reviewing the environmental performance within its own scope of work, and reporting the progress to the management.
- **All employees, suppliers, contractors, business partners, and joint ventures** shall be understood, aware and comply with this policy.

## Commitments in this Policy

1. **To recognize, understand and assess all impacts** that our activities, products, and services made available to our customers may have on the environment.
2. **To comply with existing environmental laws & regulations and adopt voluntary requirements and standards** relating to the environment at local and global levels.
3. **To set targets and objectives to reduce environmental impacts** within our operation and the value chain.
  - To respond to **climate change** and make our network and operations resilient to the transitional and physical risks from climate change by reducing greenhouse gas emissions, increasing renewable energy usage, and enhancing energy efficiency.
  - To promote **the circular economy** and properly manage waste generated from our activities as well as avoid the use of hazardous substances.
  - To reduce **water footprint** and enhance water consumption effectively in our operations.
  - To protect, maintain, enhance, or conserve **biodiversity and forest ecosystems**.
  - To create **innovations in digital products and services** to respond to environmental challenges and enable our customers to become greener and more sustainable.
4. **To create frameworks, guidelines, or the environmental management system**, in the context of operations, distributions, logistics, infrastructures, offices, etc., for the effective implementation of this policy.
5. **To continuously improve the environmental performance** in our operation, products and services, through regular monitoring, measuring, and reporting the environmental performance on an annual basis, including but not limited to energy consumption, water use, greenhouse gas emission, and waste management.
6. **To promote environmental best practices and mandatory standards** in our business value chain through the procurement process by selecting vendors, suppliers, and contractors according to their environmental performance and compliance with our environmental policy.
7. **To collaborate and work with partners** in promoting the circular economy and improving the operational eco-efficiency.
8. **To raise awareness and provide appropriate training** for employees, suppliers, contractors, and other related stakeholders to help them understand and implement applicable environmental regulations, policies, and best practices effectively.
9. **To perform proper environmental due diligence** with all key environmental risks in the merger or acquisition.
10. **To communicate transparently and regularly** with our stakeholders, providing information regarding environmental performance on the annual basis.

## Monitoring and Review

This policy will be monitored and reviewed on an annual basis. This is to ensure that it is still valid and in line with the current local and global context by complying with environmental laws & regulations as well as responding to potential risks and opportunities. Any amendments of this policy shall be approved by the Sustainable Development Committee.

(Mr. Kan Trakulhoon)  
Chairman of Sustainable Development Committee  
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