

## Thailand Cyber Wellness Index (TCWI) by AIS

# WHAT IS

#### **THAILAND CYBER WELLNESS INDEX?**



We are familiar with the concept of measuring Intelligence Quotient (IQ), or Emotional Quotient (EQ) which are indicators of our abilities in various fields, so that we can see where we need to improve, or what skills we are lacking which require further development. Today, Thailand will gain another measure of skills in cyberspace for the first time, Thailand Cyber Wellness Index

This Index measures digital wellness as confirmation indicating Thai people's abilities to use digital tech correctly. It is also an index which provides proposals for improving Thai people's knowledge and awareness in the cyber realm, so that they can become better digital citizens.

**INTO 3 LEVELS** 

**IS DIVIDED** 

**WELLNESS INDEX** 

CYBER

HAILAND'S

Thailand Cyber Wellness Index rests on a basis of extensive research achieving the highest accuracy. AIS has been able to collaborate with government-funded bodies such as King Mongkut's University of Technology Thonburi (KMUTT) alongside cyber-security experts focussed on tech end use cases such as technology itself, the media, education, and benchmarking/assessment.Thus evolved the design of educational concepts, processes and methods to evaluate effectiveness, the specification of target segments and analysis, which became the Thailand Cyber Wellness Index

### HOW IMPORTANT

When digital has become an irreplaceable tool for convenience in life, being aware of dangers and using it correctly to deliver happiness or quality of life is key.

The question then becomes, how will we know that our current digital wellness is at the appropriate level, and whether it needs further development.

Having an index of cyber wellness is the starting point for every sector to engage with the issues and find ways to manage online usage and the cyber world to address issues at their source sustainably, enabling Thai society to be secure in every use case of cyberspace.



#### ADVANCED LEVEL

users with skills and knowledge to use digital tech correctly, securely and responsibly, and keeping up with the latest cyber-threats. Critically, they are well able to advise people around them to acquire digital skills.



#### **BASIC LEVEL**

users with skills and knowledge to use digital tech and cyberspace correctly, securely and responsibly.



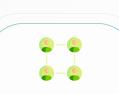
users with inadequate knowledge to use digital tech who are at risk of cyber threats.



## CYBER WELLNESS INDEX COVERS

WHICH

**AREAS?** 



#### Digital Communication and Collaboration

Meaning knowledge and ability in using digital tech for communications and work collaboratively in awareness of diverse cultures and the necessity for appropriate social engagement through digital services.



#### **Digital Relationships**

Meaning, relationships between individuals and groups through digital platforms and technology, with communication, exchange of information work collaboration, and expressing opinions on digital media politely and with good manners as appropriate.



What is Thailand Cyber Wellness Index?

Cyber Wellness Index covers which areas?

Sample group

Results

Thai Cyber Wellness level by age cohort

Thai Cyber Wellness level by occupation

Thai Cyber Wellness level by region

Thai Cyber Wellness level by provinces

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Meaning the skills, knowledge, understanding and abilities to use digital tech and to be aware of cyber threats, an important basis of going online. Such skills are divided into 5 areas of access to data, searching data, evaluating data managing data, critical thinking and responsible digital content.

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**Cyber Security and Safety** 

Meaning having the knowledge, abilities

and understanding of various tech

devices and equipment for their safe and

secure use, with the ability to defend

against cyber-attacks, against both

themselves and their organization.

Cyberbullying

Meaning, bullying with threats, or

otherwise harassing individuals with

digital tech on social media, to inspire

fear or troll for the purposes of

social embarrassment.



#### **Digital Use**

Meaning having the knowledge, abilities and awareness in using cyberspace to manage things oneself and allocatetime for digital as appropriate without impacts on mental or physical health of oneself or others.



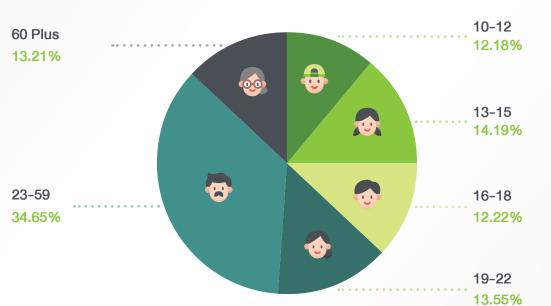
#### **Digital Rights**

Meaning rights and freedoms of netizens to exchange information in the digital space as appropriate and in compliance with pertinent laws and ethical considerations, including responsibility for one's actions and for wider society in exercising those rights and freedoms.

Thailand Cyber Wellness Index (TCWI) by AIS I Advanced Info Service Public Company Limited

### **SAMPLE GROUP**

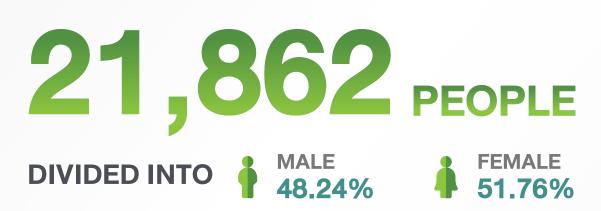




**OCCUPATION** 

### 7 REGIONS 77 PROVINCES





#### Student 47.35% **Civil servant** 13.78% Trade/small business 8.36% Casual labour 7.87% Private sector employee 6.74% Farmer 5.67% State enterprise employee 4.64% Unemployed 4.24% Other 1.33%



What is Thailand Cyber Wellness Index?

Cyber Wellness Index covers which

Sample group

Results

Thai Cyber Wellness level by age cohort

Thai Cyber Wellness level by occupation

Thai Cyber Wellness level by region

Thai Cyber Wellness level by provinces

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Measuring Thailand Cyber Wellness, involved evaluation of 7 components, in which it was discovered that one component was at the Advanced level, 3 were at the Basic level and 3 were at the "Improvement" level, for which the Thai public must be given greater knowledge and understanding about digital.

**DIGITAL LITERACY** 

"BASIC" LEVEL

**LEVELS OF THAI INTERNET USERS** 

**IS AT THE "BASIC" LEVEL (0.51)** 

**DIGITAL USE** 

DIGITAL RELATIONSHIPS

**"IMPROVEMENT" LEVEL** 

**CYBERBULLYING** 

**"ADVANCED" LEVEL** 

"BASIC" | EVEL

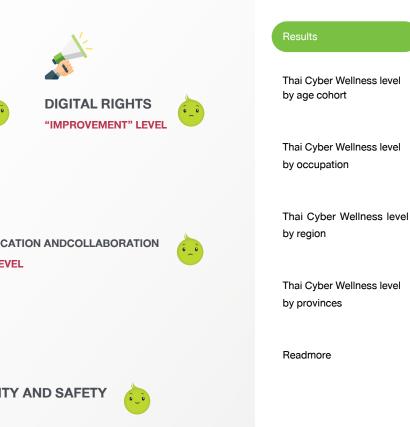
**2023 CYBER WELLNESS** 



What is Thailand Cyber Wellness Index?

Cyber Wellness Index covers which

Sample group







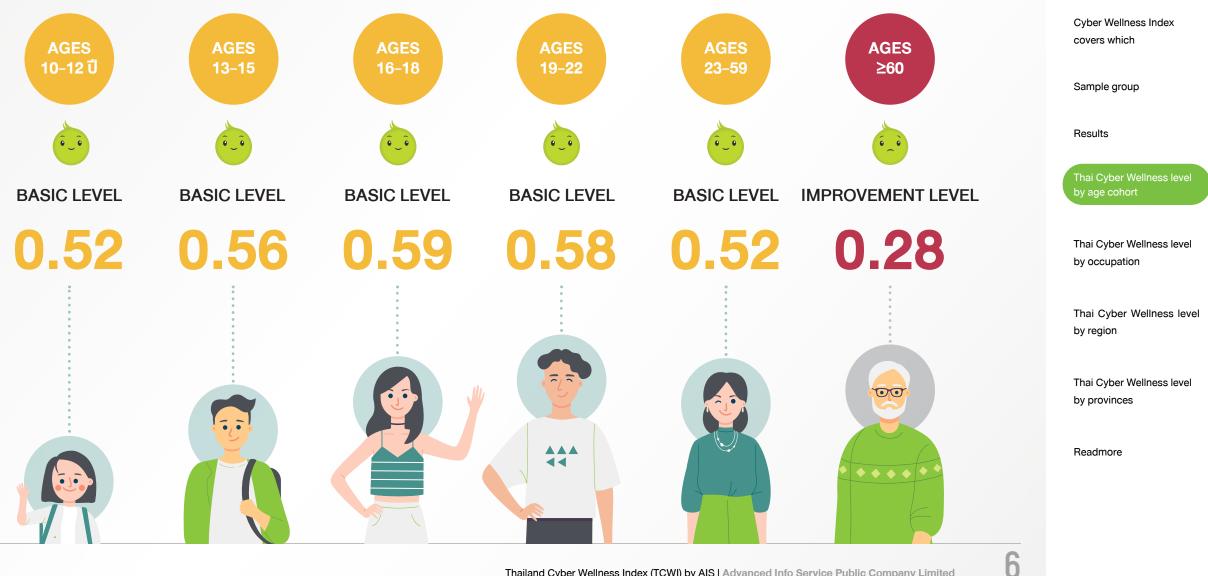


## THAIS' LEVELS OF CYBER WELLNESS ACCORDING TO AGE COHORT

AIS **OULOCYBER** 

Seniors (aged 60 plus) are the single group with an average Cyber Wellness Index at "Improvement" level, while other groups were at "Basic". The group with the best Cyber Wellness Index was the 16-18 age group

What is Thailand Cyber Wellness Index?





#### Thais' levels of Cyber Wellness according to age cohort

	Торіс	10-12	13-15	16-18	19-22	23-59	> 60	What is Thailand Cyber Wellness Index?
	Thailand Cyber Wellness Index : TCWI	BASIC (0.52)	BASIC (0.56)	BASIC (0.59)	BASIC (0.58)	BASIC (0.52)	IMPROVEMENT (0.28)	Cyber Wellness Index covers which
- <b></b>	Digital Use	BASIC (0.59)	BASIC (0.58)	BASIC (0.60)	BASIC (0.60)	BASIC (0.64)	BASIC (0.62)	Sample group
P	Digital Literacy	BASIC (0.53)	BASIC (0.58)	BASIC (0.61)	BASIC (0.61)	BASIC (0.55)	IMPROVEMENT (0.27)	Results
	Digital Communication and Collaboration	IMPROVEMENT (0.51)	IMPROVEMENT (0.56)	BASIC (0.60)	BASIC (0.59)	IMPROVEMENT (0.53)	IMPROVEMENT (0.26)	Thai Cyber Wellness level
The second secon	Digital Rights	BASIC (0.59)	BASIC (0.63)	BASIC (0.64)	BASIC (0.61)	IMPROVEMENT (0.55)	IMPROVEMENT (0.31)	by age cohort
0	Cyber Security and Safety	BASIC (0.48)	BASIC (0.51)	BASIC (0.54)	BASIC (0.52)	BASIC (0.47)	IMPROVEMENT (0.26)	Thai Cyber Wellness level by occupation
	Cyberbullying	ADVANC (0.90)	ADVANC (0.89)	ADVANC (0.87)	ADVANC (0.86)	ADVANC (0.90)	ADVANC (0.95)	Thai Cyber Wellness level by region
2	Digital Relationships	BASIC (0.51)	BASIC (0.53)	BASIC (0.59)	BASIC (0.55)	IMPROVEMENT (0.47)	IMPROVEMENT (0.26)	Thai Cyber Wellness level

Thai Cyber Wellness I by provinces

The elderly group (60+) must Improve nearly every component of digital knowledge and understanding, except Digital Use and Cyberbullying

The element at the Advanced level for every age group is Cyberbullying

The elements which must improve are Digital Communication and Collaboration

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### THAI CYBER WELLNESS LEVEL BY OCCUPATION

State employees had the most advanced cyber wellness index overall (0,78), followed by civil servants (0.67), students (0.59), retired civil servants (0.47) were at the basic level. Meanwhile, the unemployed (0.42), private sector employees (0.41), trade/small business (0.38), casual labour (0,33),, state enterprise employees (0.31) and farmers (0.24) were at the level of Must improve Improvement







#### Thai Cyber Wellness level by occupation

	Торіс	Unemployed	Student	Civil servant	State enterprise employee	Private sector employee	Trade/small business	Casual labour	Farmer	Retired civil servant	State employee	What is Thailand Cyber Wellness index?
Thailand TCWI	Cyber Wellness Index :	IMPROVEMENT (0.42)	BASIC (0.59)	BASIC (0.67)	IMPROVEMENT (0.31)	IMPROVEMENT (0.41)	IMPROVEMENT (0.38)	IMPROVEMENT (0.33)	IMPROVEMENT (0.24)	BASIC (0.47)	BASIC (0.78)	Cyber Wellness Index covers which
<b>*</b>	Digital Use	BASIC (0.57)	BASIC (0.59)	BASIC (0.69)	IMPROVEMENT (0.63)	IMPROVEMENT (0.62)	IMPROVEMENT (0.61)	IMPROVEMENT (0.62)	IMPROVEMENT (0.62)	BASIC (0.72)	BASIC (0.75)	Sample group
<b>P</b>	Digital Literacy	BASIC (0.42)	BASIC (0.61)	BASIC ( 0.71	BASIC (0.35)	BASIC (0.43)	BASIC (0.40)	BASIC (0.32)	IMPROVEMENT (0.21)	BASIC (0.52)	BASIC (0.82)	Results
	Digital Communication and Collaboration	BASIC (0.42)	BASIC (0.59)	BASIC (0.70)	IMPROVEMENT (0.31)	BASIC (0.42)	IMPROVEMENT (0.38)	IMPROVEMENT (0.32)	IMPROVEMENT (0.22)	IMPROVEMENT (0.49)	BASIC (0.83)	Thai Cyber Wellness level
-	Digital Rights	IMPROVEMENT (0.46)	BASIC (0.65)	BASIC (0.73)	IMPROVEMENT (0.29)	IMPROVEMENT (0.41)	IMPROVEMENT (0.40)	IMPROVEMENT (0.34)	IMPROVEMENT (0.26)	IMPROVEMENT (0.56)	BASIC (0.89)	by age cohort
0	Cyber Security and Safety	BASIC (0.40)	BASIC (0.53)	BASIC (0.59)	BASIC (0.29)	BASIC (0.38)	BASIC (0.36)	BASIC (0.31)	IMPROVEMENT (0.23)	BASIC (0.42)	BASIC (0.69)	Thai Cyber Wellness level by occupation
	Cyberbullying	ADVANC (0.84)	ADVANC (0.88)	ADVANC (0.90)	ADVANC (0.91)	ADVANC (0.93)	ADVANC (0.92)	ADVANC (0.95)	ADVANC (0.98)	ADVANC (0.86)	ADVANC (0.86)	Thai Cyber Wellness level by region
Q	Digital Relationships	IMPROVEMENT (0.41)	BASIC (0.57)	BASIC (0.62)	IMPROVEMENT (0.25)	IMPROVEMENT (0.35)	IMPROVEMENT (0.34)	IMPROVEMENT (0.30)	IMPROVEMENT (0.23)	IMPROVEMENT (0.38)	BASIC (0.75)	Thai Cyber Wellness level

Farmers require improvement in almost every element of digital knowledge and understanding with the exception of Digital Use and Cyberbullying

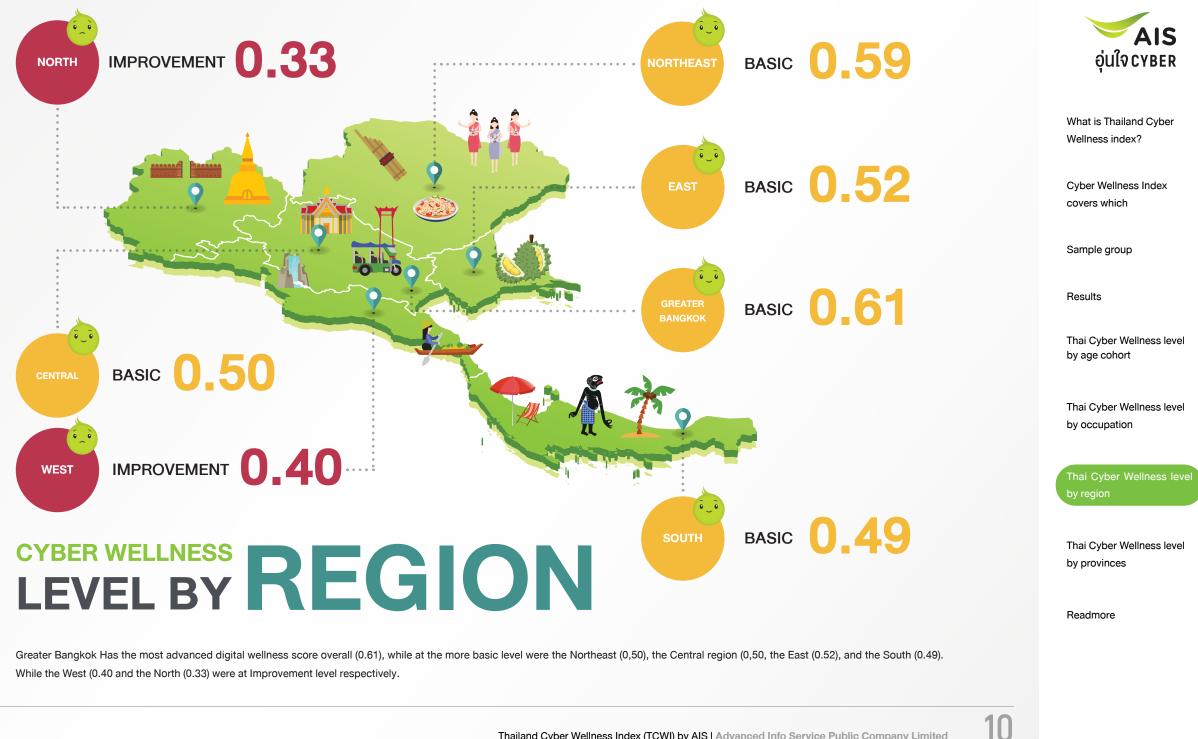
The component at the Advanced level for almost every occupation was Cyberbullying

The components requiring the most improvement are Digital rights and digital relationships

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by provinces





#### Thai Cyber Wellness level by region

	Торіс	North	Northeast	Central	West	South	East	Greater Bangkok	What is Thailand Cyber Wellness index?
Tha	iland Cyber Wellness Index : TCWI	IMPROVEMENT (0.33)	BASIC (0.59)	BASIC (0.50)	IMPROVEMENT (0.40)	BASIC (0.49)	BASIC (0.52)	BASIC (0.61)	Cyber Wellness Index covers which
<b>*</b>	Digital Use	BASIC (0.62)	BASIC (0.61)	BASIC (0.63)	BASIC (0.62)	BASIC (0.66)	BASIC (0.55)	BASIC (0.58)	Sample group
9	Digital Literacy	BASIC (0.33)	BASIC (0.62)	BASIC (0.50)	BASIC (0.41)	BASIC (0.53)	BASIC (0.54)	BASIC (0.63)	Results
	Digital Communication and Collaboration	IMPROVEMENT (0.31)	BASIC (0.60)	IMPROVEMENT(0.51)	IMPROVEMENT (0.39)	IMPROVEMENT (0.50)	IMPROVEMENT (0.50)	BASIC (0.63)	Thai Cyber Wellness level
THE REAL	Digital Rights	IMPROVEMENT (0.34)	BASIC (0.64)	IMPROVEMENT (0.54)	IMPROVEMENT (0.41)	IMPROVEMENT (0.53)	IMPROVEMENT0.57)	BASIC (0.68)	by age cohort
0	Cyber Security and Safety	BASIC (0.31)	BASIC (0.54)	BASIC (0.46)	BASIC (0.38)	BASIC (0.44)	BASIC (0.49)	BASIC (0.54)	Thai Cyber Wellness level by occupation
	Cyberbullying	ADVANC (0.94)	ADVANC (0.88)	ADVANC (0.90)	ADVANC (0.85)	ADVANC (0.87)	ADVANC (0.94)	ADVANC (0.88)	Thai Cyber Wellness level
2	Digital Relationships	IMPROVEMENT (0.33)	BASIC (0.64)	IMPROVEMENT (0.47)	IMPROVEMENT (0.36)	IMPROVEMENT (0.45)	IMPROVEMENT (0.49)	BASIC (0.59)	by region
									Thai Cyber Wellness level

Thai Cyber Wellness lev by provinces

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Considering by component, it was found that Greater Bangkok and the Northeast had a wellness level of basic in every component with the exception of cyberbullying which was at an advanced level For digital use, in terms of Digital Literacy and Cyber Safety and Security, it was found that every region had an average cyber Wellness index at the Basic level.

In terms of Digital communication and Collaboration, Digital Rights and Digital relationships, it was found that the North, the Central region, the South, the East and the West had an average Cyber Wellness level of Improvement.

For cyberbullying, this was found to be at an Advanced level in every region



Торіс	Bangkok Metropolis	Nakhon Pathom	Nonthaburi	Pathum Thani	Samut Prakan	Samut Songkram	Samut Sakhon	What is Thailand Cyber Wellness index?
Thailand Cyber Wellness Index : TCWI	BASIC (0.71)	BASIC (0.61)	BASIC (0.53)	BASIC (0.83)	IMPROVEMENT (0.31)	BASIC (0.54)	BASIC (0.55)	Cyber Wellness Index covers which
Digital Use	BASIC (0.53)	BASIC (0.58)	BASIC (0.62)	BASIC (0.59)	BASIC (0.63)	BASIC (0.62)	BASIC (0.77)	Sample group
Digital Literacy	BASIC (0.73)	BASIC (0.59)	BASIC (0.60)	BASIC (0.86)	BASIC (0.30)	BASIC (0.62)	BASIC (0.62)	Results
<ul> <li>Digital Communication and</li> <li>Collaboration</li> </ul>	BASIC (0.74)	BASIC (0.63)	IMPROVEMENT (0.57)	BASIC (0.88)	IMPROVEMENT (0.31)	IMPROVEMENT (0.56)	BASIC (0.60)	Thai Cyber Wellness level
Digital Rights	BASIC (0.83)	BASIC (0.66)	IMPROVEMENT (0.56)	BASIC (0.89)	IMPROVEMENT (0.32)	IMPROVEMENT (0.56)	IMPROVEMENT (0.58)	by age cohort
Cyber Security and Safety	BASIC (0.62)	BASIC (0.60)	BASIC (0.46)	ADVANC (0.76)	IMPROVEMENT (0.27)	BASIC (0.48)	BASIC (0.48)	Thai Cyber Wellness level by occupation
Cyberbullying	ADVANC (0.89)	ADVANC (0.91)	ADVANC (0.88)	ADVANC (0.88)	ADVANC (0.93)	ADVANC (0.78)	ADVANC (0.87)	Thai Cyber Wellness level
Digital Relationships	BASIC (0.73)	BASIC (0.57)	IMPROVEMENT (0.41)	ADVANC (0.83)	IMPROVEMENT (0.34)	IMPROVEMENT (0.48)	IMPROVEMENT (0.45)	by region Thai Cyber Wellness level

by provinces



Торіс	Chiang Rai	Chiang Mai	Nan	Phayao	Phrae	What is Thailand Cyber Wellness index?
Thailand Cyber Wellness Index : TCWI	BASIC (0.52)	BASIC (0.56)	IMPROVEMENT (0.37)	IMPROVEMENT (0.21)	IMPROVEMENT (0.13)	Cyber Wellness Index covers which
Digital Use	BASIC (0.62)	BASIC (0.55)	BASIC (0.64)	BASIC (0.62)	BASIC (0.62)	Sample group
Digital Literacy	BASIC (0.56)	BASIC (0.57)	BASIC (0.36)	IMPROVEMENT (0.19)	IMPROVEMENT (0.10)	Results
Digital Communication and Collaboration	IMPROVEMENT (0.50)	BASIC (0.59)	IMPROVEMENT (0.33)	IMPROVEMENT (0.18)	IMPROVEMENT (0.10)	Thai Cyber Wellness level by age cohort
Digital Rights	IMPROVEMENT (0.53)	BASIC (0.61)	IMPROVEMENT (0.50)	IMPROVEMENT (0.23)	IMPROVEMENT (0.14)	
Cyber Security and Safety	BASIC (0.46)	BASIC (0.50)	BASIC (0.33)	IMPROVEMENT (0.19)	IMPROVEMENT (0.12)	Thai Cyber Wellness level by occupation
Cyberbullying	ADVANC (0.85)	ADVANC (0.82)	ADVANC (0.95)	ADVANC (0.96)	ADVANC (0.99)	Thai Cyber Wellness level by region
Digital Relationships	BASIC (0.57)	BASIC (0.54)	IMPROVEMENT (0.36)	IMPROVEMENT (0.19)	IMPROVEMENT (0.12)	Thai Cyber Wellness level

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	Торіс	Mae Hong Son	Lampang	Lamphun	Uttaradit	What is Thailand Cyber Wellness index?
Thailand Cyb	er Wellness Index : TCWI	IMPROVEMENT (0.17)	BASIC (0.74)	IMPROVEMENT (0.27)	IMPROVEMENT (0.1)	Cyber Wellness Index covers which
Digital Use	2	BASIC (0.62)	BASIC (0.64)	BASIC (0.65)	BASIC (0.59)	Sample group
Digital Lite	racy	IMPROVEMENT (0.16)	BASIC (0.77)	IMPROVEMENT (0.27)	IMPROVEMENT (0.09)	Results
● – ● Digital Cor	nmunication and Collaboration	IMPROVEMENT (0.14)	BASIC (0.75)	IMPROVEMENT (0.25)	IMPROVEMENT (0.08)	Thai Cyber Wellness lev by age cohort
Digital Rig	hts	IMPROVEMENT (0.14)	BASIC (0.74)	IMPROVEMENT (0.24)	IMPROVEMENT (0.09)	by age conort
Cyber Sec	urity and Safety	IMPROVEMENT (0.18)	BASIC (0.71)	IMPROVEMENT (0.25)	IMPROVEMENT (0.10)	Thai Cyber Wellness lev by occupation
Cyberbully	ving	ADVANC (0.93)	ADVANC (0.98)	ADVANC (0.99)	ADVANC (0.95)	Thai Cyber Wellness le
Digital Rela	ationships	IMPROVEMENT (0.18)	BASIC (0.70)	IMPROVEMENT (0.31)	IMPROVEMENT (0.07)	Thai Cyber Wellness lev

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Торіс	Kalasin	Khon Kaen	Chaiyaphum	Nakhon Phanom -	Nakhon	Beungkan	Buriram	What is Thailand Cyber Wellness index?
Thailand Cyber Wellness Index : TCWI	BASIC (0.63)	BASIC (0.70)	BASIC (0.75)	BASIC (0.84)	BASIC (0.75)	IMPROVEMENT (0.13)	BASIC (0.61)	Cyber Wellness Index covers which
Digital Use	BASIC (0.63)	BASIC (0.53)	BASIC (0.69)	BASIC (0.72)	BASIC (0.60)	BASIC (0.58)	BASIC (0.66)	Sample group
Digital Literacy	BASIC (0.66)	BASIC (0.76)	BASIC (0.80)	BASIC (0.85)	BASIC (0.79)	IMPROVEMENT (0.13)	BASIC (0.64)	Results
Digital Communication and         Collaboration	BASIC (0.65)	BASIC (0.73)	BASIC (0.78)	BASIC (0.86)	BASIC (0.79)	IMPROVEMENT (0.11)	BASIC (0.59)	Thai Cyber Wellness level by age cohort
Digital Rights	BASIC (0.71)	BASIC (0.77)	BASIC (0.86)	BASIC (0.88)	BASIC (0.89)	IMPROVEMENT (0.10)	BASIC (0.70)	
Cyber Security and Safety	BASIC (0.55)	BASIC (0.61)	BASIC (0.68)	ADVANC (0.80)	BASIC (0.64)	IMPROVEMENT (0.13)	BASIC (0.54)	Thai Cyber Wellness level by occupation
Cyberbullying	ADVANC (0.84)	ADVANC (0.87)	ADVANC (0.86)	ADVANC (0.92)	ADVANC (0.90)	ADVANC (0.99)	ADVANC (0.89)	Thai Cyber Wellness level by region
Digital Relationships	BASIC (0.62)	BASIC (0.67)	BASIC (0.70)	ADVANC (0.83)	BASIC (0.73)	IMPROVEMENT (0.12)	BASIC (0.62)	Thai Cyber Wellness level

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by provinces



Торіс	Mahasarakham	Mukdahan	Yasothorn	Roi-et	Loei 🏺	Sisaket	Sakon Nakhon	What is Thailand Cyber Wellness index?
Thailand Cyber Wellness Index : TCWI	BASIC (0.70)	BASIC (0.53)	BASIC (0.56)	BASIC (0.55)	BASIC (0.75)	BASIC (0.61)	BASIC (0.69)	Cyber Wellness Index covers which
Digital Use	BASIC (0.57)	BASIC (0.61)	BASIC (0.67)	BASIC (0.52)	BASIC (0.61)	BASIC (0.60)	BASIC (0.60)	Sample group
Digital Literacy	BASIC (0.74)	BASIC (0.57)	BASIC (0.54)	BASIC (0.51)	BASIC (0.75)	BASIC (0.67)	BASIC (0.74)	Results
Digital Communication and         Collaboration	BASIC (0.72)	IMPROVEMRNT (0.54)	IMPROVEMRNT (0.55)	BASIC (0.59)	BASIC (0.75)	BASIC (0.62)	BASIC (0.73)	Thai Cyber Wellness level by age cohort
Digital Rights	BASIC (0.80)	IMPROVEMRNT (0.58)	IMPROVEMRNT (0.58)	IMPROVEMRNT (0.58)	BASIC (0.80)	BASIC (0.70)	BASIC (0.74)	
Cyber Security and Safety	BASIC (0.61)	BASIC (0.47)	BASIC (0.55)	BASIC (0.53)	BASIC (0.73)	BASIC (0.52)	BASIC (0.70)	Thai Cyber Wellness level by occupation
Cyberbullying	ADVANC (0.85)	ADVANC (0.78)	ADVANC (0.98)	ADVANC (0.95)	ADVANC (0.91)	ADVANC (0.86)	ADVANC (0.81)	Thai Cyber Wellness level by region
Digital Relationships	BASIC (0.68)	IMPROVEMRNT (0.50)	BASIC (0.56)	BASIC (0.57)	BASIC (0.74)	BASIC (0.62)	IMPROVEMRNT (0.46)	Thai Cyber Wellness level

by provinces



т	opic	Surin 👘	Nong Khai	Nong Bualamphu	Amnat Charoen	Udon Thani	Ubon Ratchathani	What is Thailand Cyber Wellness index?
Thailand Cyber Wel	Iness Index : TCWI	BASIC (0.63)	IMPROVEMRNT (0.27)	BASIC (0.59)	IMPROVEMRNT (0.38)	IMPROVEMRNT (0.36)	BASIC (0.59)	Cyber Wellness Index covers which
Digital Us	e	BASIC (0.67)	BASIC (0.66)	BASIC (0.64)	BASIC (0.72)	BASIC (0.54)	BASIC (0.65)	Sample group
Digital Lit	eracy	BASIC (0.64)	IMPROVEMRNT (0.26)	BASIC (0.64)	BASIC (0.41)	BASIC (0.37)	BASIC (0.63)	Results
<ul> <li>Digital Co</li> <li>Collabora</li> </ul>	ommunication and tion	BASIC (0.65)	IMPROVEMRNT (0.24)	BASIC (0.60)	IMPROVEMRNT (0.38)	IMPROVEMRNT (0.36)	BASIC (0.60)	Thai Cyber Wellness level by age cohort
Digital Rig	ghts	BASIC (0.67)	IMPROVEMRNT (0.26)	BASIC (0.60)	IMPROVEMRNT (0.38)	IMPROVEMRNT (0.36)	BASIC (0.66)	
Cyber Se	curity and Safety	BASIC (0.62)	BASIC (0.25)	BASIC (0.55)	BASIC (0.33)	BASIC (0.35)	BASIC (0.52)	Thai Cyber Wellness level by occupation
Cyberbul	ying /	ADVANC (0.96)	ADVANC (0.97)	IMPROVEMRNT (0.65)	ADVANC (0.98)	ADVANC (0.95)	ADVANC (0.84)	Thai Cyber Wellness level by region
Digital Re	lationships	BASIC (0.56)	IMPROVEMRNT (0.28)	BASIC (0.57)	IMPROVEMRNT (0.39)	IMPROVEMRNT (0.28)	BASIC (0.59)	Thai Cyber Wellness level

by provinces

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Торіс	Kampaengphet	t Chainat	Nakhon Nayok	Nakhon Sawan	Ayutthaya 👬	Phichit	Phitsanulok	What is Thailand Cyber Wellness index?
Thailand Cyber Wellness Inde	ex : TCWI BASIC (0.65)	BASIC (0.49)	BASIC (0.76)	BASIC (0.78)	IMPROVEMENT (0.32)	BASIC (0.65)	IMPROVEMENT (0.27)	Cyber Wellness Index covers which
Digital Use	BASIC (0.65)	BASIC (0.65)	BASIC (0.63)	BASIC (0.60)	BASIC (0.59)	BASIC (0.66)	BASIC (0.64)	Sample group
Digital Literacy	BASIC (0.62)	BASIC (0.50)	BASIC (0.75)	BASIC (0.77)	BASIC (0.30)	BASIC (0.60)	IMPROVEMENT (0.28)	Results
Digital Communication	ation and BASIC (0.65)	IMPROVEMENT (0.49)	BASIC (0.78)	BASIC (0.86)	IMPROVEMENT (0.31)	BASIC (0.67)	IMPROVEMENT (0.27)	Thai Cyber Wellness level by age cohort
Digital Rights	BASIC (0.68)	IMPROVEMENT (0.47)	BASIC (0.80)	BASIC (0.83)	IMPROVEMENT (0.41)	BASIC (0.70)	IMPROVEMENT (0.26)	
Cyber Security and	d Safety BASIC (0.65)	BASIC (0.47)	ADVANC (0.76)	BASIC (0.71)	BASIC (0.29)	BASIC (0.65)	IMPROVEMENT (0.25)	Thai Cyber Wellness level by occupation
Cyberbullying	ADVANC (0.97)	ADVANC (0.92)	ADVANC (0.96)	IMPROVEMENT (0.69)	ADVANC (0.91)	ADVANC (0.96)	ADVANC (0.90)	Thai Cyber Wellness level by region
Digital Relationship	DS BASIC (0.66)	IMPROVEMENT (0.47)	BASIC (0.74)	BASIC (0.73)	IMPROVEMENT (0.30)	BASIC (0.61)	IMPROVEMENT (0.22)	Thai Cyber Wellness level

by provinces

Readmore



Торіс	Petchaboon	Lopburi 🧕	Saraburi	Singburi	What is Thailand Cyber Wellness index?
Thailand Cyber Wellness Index : TCWI	BASIC (0.81)	BASIC (0.81)	BASIC (0.78)	BASIC (0.59)	Cyber Wellness Index covers which
Digital Use	BASIC (0.64)	BASIC (0.65)	BASIC (0.61)	BASIC (0.68)	Sample group
Digital Literacy	BASIC (0.88)	BASIC (0.87)	BASIC (0.84)	BASIC (0.74)	Results
Digital Communication and Collaboration	BASIC (0.84)	BASIC (0.86)	BASIC (0.80)	BASIC (0.62)	Thai Cyber Wellness level by age cohort
Digital Rights	BASIC (0.87)	BASIC (0.91)	BASIC (0.90)	BASIC (0.68)	
Cyber Security and Safety	BASIC (0.70)	BASIC (0.71)	BASIC (0.70)	BASIC (0.48)	Thai Cyber Wellness level by occupation
Cyberbullying	ADVANC (0.85)	ADVANC (0.80)	ADVANC (0.89)	ADVANC (0.88)	Thai Cyber Wellness level by region
Digital Relationships	ADVANC (0.81)	ADVANC (0.77)	ADVANC (0.76)	IMPROVEMENT ((0.46)	Thai Cyber Wellness level

Readmore



	Торіс	Sukhothai 🛓	Suphanburi	Angthong	Uthai Thani	What is Thailand Cyber Wellness index?
	Thailand Cyber Wellness Index : TCWI	IMPROVEMENT (0.39)	IMPROVEMENT (0.28)	BASIC (0.61)	BASIC (0.59)	Cyber Wellness Index covers which
<b>*</b>	Digital Use	BASIC (0.64)	BASIC (0.60)	BASIC (0.66)	BASIC (0.67)	Sample group
P	Digital Literacy	BASIC (0.41)	BASIC (0.31)	BASIC (0.65)	BASIC (0.43)	Results
	Digital Communication and Collaboration	IMPROVEMENT (0.48)	IMPROVEMENT (0.28)	BASIC (0.63)	IMPROVEMENT (0.57)	Thai Cyber Wellness level
-	Digital Rights	IMPROVEMENT (0.41)	IMPROVEMENT (0.27)	BASIC (0.66)	BASIC (0.86)	by age cohort
0	Cyber Security and Safety	BASIC (0.34)	IMPROVEMENT (0.23)	BASIC (0.56)	BASIC (0.57)	Thai Cyber Wellness level by occupation
	Cyberbullying	ADVANC (0.92)	ADVANC (0.92)	ADVANC (0.87)	ADVANC (0.96)	Thai Cyber Wellness level by region
2	Digital Relationships	IMPROVEMENT (0.25)	IMPROVEMENT (0.22)	BASIC (0.57)	BASIC (0.65)	Thai Cyber Wellness level

Readmore



Торіс	Krabi	Chumphon	Trang	Nakhon Si Thammarat	Narathiwat	Pattani	Phang-nga	What is Thailand Cyber Wellness index?
Thailand Cyber Wellness Index : TCWI	IMPROVEMENT (0.23)	BASIC (0.77)	BASIC (0.73)	IMPROVEMENT (0.32)	BASIC (0.70)	BASIC (0.47)	IMPROVEMENT (0.29)	Cyber Wellness Index covers which
Digital Use	BASIC (0.65)	BASIC (0.72)	BASIC (0.66)	BASIC (0.64)	BASIC (0.75)	BASIC (0.74)	BASIC (0.64)	Sample group
Digital Literacy	BASIC (0.30)	BASIC (0.82)	BASIC (0.77)	BASIC (0.35)	BASIC (0.74)	BASIC (0.56)	BASIC (0.33)	Results
Digital Communication and       Oligital Communication       Oligital Communication	IMPROVEMENT (0.24)	BASIC (0.80)	BASIC (0.74)	IMPROVEMENT (0.33)	BASIC (0.73)	IMPROVEMENT (0.47)	IMPROVEMENT (0.30)	Thai Cyber Wellness level by age cohort
Digital Rights	IMPROVEMENT (0.20)	BASIC (0.87)	BASIC (0.79)	IMPROVEMENT (0.30)	BASIC (0.80)	IMPROVEMENT (0.45)	IMPROVEMENT (0.27)	
Cyber Security and Safety	IMPROVEMENT (0.19)	BASIC (0.68)	BASIC (0.66)	BASIC (0.28)	BASIC (0.61)	BASIC (0.42)	IMPROVEMENT (0.26)	Thai Cyber Wellness level by occupation
Cyberbullying	ADVANC (0.94)	ADVANC (0.85)	ADVANC (0.84)	ADVANC (0.86)	ADVANC (0.87)	ADVANC (0.93)	ADVANC (0.85)	Thai Cyber Wellness level by region
Digital Relationships	IMPROVEMENT (0.10)	BASIC (0.74)	BASIC (0.71)	IMPROVEMENT (0.25)	BASIC (0.67)	IMPROVEMENT (0.36)	IMPROVEMENT (0.21)	Thai Cyber Wellness level

by provinces



	Торіс	Pattalung	Phuket 🥂	Yala	Ranong	Songkhla	Satul	Surat Thani	What is Thailand Cyber Wellness index?
Thailand Cybe	er Wellness Index : TCWI	BASIC (0.75)	IMPROVEMENT (0.36)	IMPROVEMENT (0.34)	BASIC (0.43)	BASIC (0.72)	IMPROVEMENT (0.29)	BASIC (0.54)	Cyber Wellness Index covers which
Cig Dig	jital Use	BASIC (0.71)	BASIC (0.57)	BASIC (0.67)	BASIC (0.69)	BASIC (0.59)	BASIC (0.62)	BASIC (0.71)	Sample group
Dig	jital Literacy	BASIC (0.79)	BASIC (0.34)	BASIC (0.41)	BASIC (0.41)	BASIC (0.77)	IMPROVEMENT (0.27)	BASIC (0.59)	Results
ĪĪ	yital Communication and	BASIC (0.78)	IMPROVEMENT (0.34)	IMPROVEMENT (0.35)	IMPROVEMENT (0.46)	BASIC (0.72)	IMPROVEMENT (0.26)	BASIC (0.59)	Thai Cyber Wellness level by age cohort
Dig	gital Rights	BASIC (0.85)	IMPROVEMENT (0.44)	IMPROVEMENT (0.31)	IMPROVEMENT (0.43)	BASIC (0.82)	IMPROVEMENT (0.31)	IMPROVEMENT (0.58)	
Cyt	ber Security and Safety	BASIC (0.67)	BASIC (0.32)	BASIC (0.31)	BASIC (0.35)	BASIC (0.63)	IMPROVEMENT (0.26)	BASIC (0.49)	Thai Cyber Wellness level by occupation
Cyt	berbullying	ADVANC (0.92)	ADVANC (0.86)	ADVANC (0.82)	ADVANC (0.92)	ADVANC (0.87)	ADVANC (0.96)	ADVANC (0.85)	Thai Cyber Wellness level by region
Dig	pital Relationships	BASIC (0.72)	IMPROVEMENT (0.34)	IMPROVEMENT (0.24)	IMPROVEMENT (0.45)	BASIC (0.71)	IMPROVEMENT (0.36)	IMPROVEMENT (0.45)	Thai Cyber Wellness level

by provinces



Торіс	Chanthaburi	Chachoengsao	Chonburi	Trad	Prachinburi	Rayong	Sa Kaew	What is Thailand Cyber Wellness index?
Thailand Cyber Wellness Index : TCWI	IMPROVEMENT (0.30)	BASIC (0.61)	BASIC (0.66)	BASIC (0.57)	IMPROVEMENT (0.25)	BASIC (0.54)	BASIC (0.67)	Cyber Wellness Index covers which
Digital Use	BASIC (0.61)	BASIC (0.44)	BASIC (0.42)	BASIC (0.61)	BASIC (0.60)	BASIC (0.68)	BASIC (0.64)	Sample group
Digital Literacy	BASIC (0.35)	BASIC (0.68)	BASIC (0.63)	BASIC (0.59)	IMPROVEMENT (0.27)	BASIC (0.61)	BASIC (0.66)	Results
<ul> <li>Digital Communication and</li> <li>Collaboration</li> </ul>	IMPROVEMENT (0.29)	IMPROVEMENT (0.53)	BASIC (0.62)	IMPROVEMENT (0.57)	IMPROVEMENT (0.24)	IMPROVEMENT (0.55)	BASIC (0.71)	Thai Cyber Wellness level by age cohort
Digital Rights	IMPROVEMENT (0.31)	BASIC (0.68)	BASIC (0.77)	BASIC (0.67)	IMPROVEMENT (0.22)	IMPROVEMENT (0.56)	BASIC (0.71)	
Cyber Security and Safety	IMPROVEMENT (0.26)	BASIC (0.59)	BASIC (0.63)	BASIC (0.50)	IMPROVEMENT (0.23)	BASIC (0.46)	BASIC (0.65)	Thai Cyber Wellness level by occupation
Cyberbullying	ADVANC (0.94)	ADVANC (0.98)	ADVANC (0.98)	ADVANC (0.86)	ADVANC (0.90)	ADVANC (0.83)	ADVANC (0.95)	Thai Cyber Wellness level by region
Digital Relationships	IMPROVEMENT (0.22)	BASIC (0.62)	BASIC (0.7)	BASIC (0.55)	IMPROVEMENT (0.18)	BASIC (0.51)	BASIC (0.60)	Thai Cyber Wellness level

by provinces



Торіс	Kanchanaburi	Tak	Prachuab Khiri Khan	Petchaburi	Ratchaburi	What is Thailand Cyber Wellness index?
Thailand Cyber Wellness Index : TCW	BASIC (0.57)	IMPROVEMENT (0.31)	IMPROVEMENT (0.19)	BASIC (0.79)	BASIC (0.46)	Cyber Wellness Index covers which
Digital Use	BASIC (0.67)	BASIC (0.61)	BASIC (0.64)	BASIC (0.65)	BASIC (0.60)	Sample group
Digital Literacy	BASIC (0.47)	BASIC (0.37)	IMPROVEMENT (0.21)	BASIC (0.76)	BASIC (0.47)	Results
Digital Communication and Colla	boration IMPROVEMENT (0.57)	IMPROVEMENT (0.29)	IMPROVEMENT (0.18)	BASIC (0.84)	IMPROVEMENT (0.46)	Thai Cyber Wellness level
Digital Rights	BASIC (0.69)	IMPROVEMENT (0.29)	IMPROVEMENT (0.17)	BASIC (0.86)	IMPROVEMENT (0.48)	by age cohort
Cyber Security and Safety	BASIC (0.57)	BASIC (0.30)	IMPROVEMENT (0.17)	ADVANC (0.78)	BASIC (0.43)	Thai Cyber Wellness level by occupation
Cyberbullying	ADVANC (0.99)	ADVANC (0.88)	ADVANC (0.91)	ADVANC (0.97)	BASIC (0.74)	Thai Cyber Wellness level by region
Digital Relationships	BASIC (0.60)	IMPROVEMENT (0.25)	IMPROVEMENT (0.11)	BASIC (0.73)	IMPROVEMENT (0.46)	Thai Cyber Wellness level

Thailand Cyber Wellness Index (TCWI) by AIS I Advanced Info Service Public Company Limited

Thai Cyber Wellness by provinces

Overall, the Cyber Wellness Index was at the Must improve and Basic levels (0.10–0.84). The first 15 provinces with the most advanced average score were Nakhon Phanom (0.84), Pathum Thani (0.83), Petchaboon (0.81), Lopburi (0.81), Petchaburi (0.79), Saraburi (0.78), Nakhon Sawan (0.78), Nakhon Nayok (0.76), Chumphon (0.77), Pattalung (0.75), Chaiyaphum (0.75), Nakhon Ratchasima (0.75), Loei (0.75), Lampang (0.74) and Trang (0.73) at the Basic level. A total of 25 provinces were at the average level of Improvement, and 52 provinces were at the Basic level.



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